

Request for Proposal:
Planning and Facilitation of the 2024 NASPAA Accreditation Institute

Overview: The Commission on Peer Review and Accreditation (COPRA) of the Network of Schools of Public Policy, Affairs, and Administration (NASPAA) seeks consultant(s) to present in-person educational sessions for academic program directors and faculty seeking to learn about accreditation for masters-level public service degrees. Proposals are due by May 22, 2024.

Background: NASPAA's [Accreditation Institute](#) (AI) will be held in-person on October 23, 2024, immediately preceding the NASPAA [Annual Conference](#), in Washington, DC. The Commission seeks consultant(s) to design and facilitate in-person sessions of about 1.5 hours each. The intended audience is program directors, faculty, and staff of programs that will seek to become (re)accredited within the next two years (through 2026). A fifth session is a one-hour Site Visitor Orientation intended for academics and practitioners interested in becoming NASPAA site visitor volunteers.

Goal: The goal is an in-depth examination of the NASPAA accreditation process, NASPAA Standards, challenges, and potential solutions and innovative approaches to assist programs on the cusp of the accreditation process and to educate potential NASPAA volunteers in the peer review process. Consultant(s) should focus on the motivation, values, and philosophy behind NASPAA Accreditation.

Scope of Work: Proposals should be structured around the project scope of work. The consultant(s) should utilize best practices in executive learning and work to ensure consistency in content across sessions. The pedagogical approaches employed should address the needs of learners at different levels of familiarity with accreditation, developing a self-study report, and program evaluation, but primarily be focused on those with an intermediate to advanced knowledge of the NASPAA accreditation process and NASPAA [Accreditation Standards](#). Attention to and understanding of the needs of NASPAA's global accreditation audience is imperative.

The 2024 [Accreditation Institute](#) will be comprised of five in-person sessions. Each session is intended to be independent of but strongly related to the others. Potential consultant(s) are asked to focus on keys to writing a successful self-study report and providing information on the basis of judgment that COPRA may use as a starting point in reviewing self-study reports. The successful consultant(s) is expected to address common problems and successful practices leading to successful program (re)accreditation. Consultants have the option of proposing alternative content for Sessions 2 through 4 (content for Sessions 1 and 5 are mandatory as is). Proposals should include a justification for proposed changes from the session content specified below and should specifically address how the proposed approach will result in enhanced ability of programs to write successful self-study reports.

1. Session 1, Introduction and Overview of Accreditation, the NASPAA Standards and the Site Visit Process: The objectives of Session 1 are for participants to understand:
 - a. the benefits of NASPAA accreditation
 - b. the process and requirements for accreditation
 - c. preconditions to readiness for accreditation
 - d. current NASPAA policies, best practices, and resources
 - e. the role of the site visit team in the peer review process

The contractor(s) will develop and lead an overview of the accreditation process and stages. The session should include a focus on accreditation value, the NASPAA accreditation process, accreditation tools, and an introduction to the NASPAA Accreditation Standards that will be covered in more detail in Sessions 2 through 4.

2. Session 2, Setting the Stage for Strategic Mission-based Program Management:

Standard 1: The objectives of Session 2 are to:

- a. discuss the role of the program's mission, public service values, and outcomes
- b. present example logic models, including how they are used for program evaluation
- c. learn the keys to writing a successful self-study report focused on sections relating to the program's mission, objectives, and program evaluation
- d. participate in an exercise on evaluating the efficacy of a program's mission

Session 2 should include a discussion of the preconditions for accreditation and the critical role of program mission, objectives, and program evaluation in setting the basis for the strategic program management that is the basis of the NASPAA accreditation process.

3. Session 3, Addressing the Fundamentals of Governance and Program Operations Related to Governance, Faculty, and Students: Standards 2, 3, and 4:

Standards 2, 3, and 4: The objectives of Session 3 are to:

- a. discuss the role of program governance and operations, highlighting areas that often challenge programs during the accreditation process and provide guidance for success
- b. understand NASPAA Standards related to faculty qualifications, faculty diversity, and research, scholarship, and service
- c. understand NASPAA Standards related to student recruitment, admissions, support for students, and student diversity
- d. learn the keys to writing a successful self-study report focused on sections relating to Standards 2, 3, and 4
- e. participate in an exercise on applying the four required tenets of diversity, equity, and inclusion plans

Session 3 should include a discussion of the critical role of faculty governance in exercising substantial determining influence over public service master's degree programs, administrative program governance, and discussion of preparing parts of the self-study report related to program management, faculty, and students.

4. Session 4, Closing the Loop on Competencies and Transparency: Standards 5, 6, and 7: The objectives of Session 4 are:

- a. present an approach to measure student learning on the universal required competencies
- b. discuss the transparency requirements of resource adequacy and communications
- c. learn the keys to writing a successful self-study report focused on sections relating to Standards 5, 6, and 7
- d. participate in an exercise on measuring one of the five universal competencies

Session 4 is intended to present an approach to measure curriculum-based competencies, to discuss the transparency requirements of resource adequacy and communications, and to participate in an exercise on measuring student learning on one of the five universal

competencies. After the preconditions for accreditation review are presented, this should focus on the process of identifying and tracking meaningful student learning outcomes and the accreditation requirements for adequate program resources and program communication and transparency with stakeholders.

5. Session 5: NASPAA Site Visitor Orientation. The objective of Session 5 is to provide attendees with an overview of the site visit process. The contractor(s) will use a NASPAA-provided presentation intended to educate potential site visitors about NASPAA Accreditation, the accreditation process, role of the site visit, and the site visit team. Attendees will be eligible to participate in a fast-track virtual site visit training within the following year. Note: This session is an addition to the base Accreditation Institute intended to help meet COPRA's needs for trained site visitors.

Accreditation Institute Intended Audience

- **Session 1:** Programs new to accreditation, seeking a review for the first time, seeking a review of the accreditation process and requirements in preparation for accreditation review.
- **Sessions 2-4:** Programs new to NASPAA accreditation and programs that will be entering initial or reaccreditation review in 2025 or 2026.
- **Session 5:** Individuals interested in becoming a site visitor or current site visitors whose site visit training is expiring and who have not participated in a site visit within five years.

Sessions developed by the consultant(s) should reference and be consistent with but not assume extensive or recent participant knowledge of existing NASPAA information, videos, training materials on the NASPAA website. Development of new, original, and useful materials (PowerPoints, videos, etc.) that reference existing NASPAA training and resources is strongly encouraged. Consultant(s) should review the 2023 Accreditation Institute PowerPoint available [here](#) as well as the [2023 Accreditation Institute Facilitator's Guide](#).

Facilitator Experience

The consultant(s) must have specific, hands-on experience with the NASPAA Accreditation Standards, quality assurance in higher education, program assessment or strategic planning, executive education, and curriculum design. Consultant(s) should document prior experience as a program director or leading faculty member of an accredited program and have prior experience writing and submitting a self-study report. Prior service on COPRA or the NASPAA Standards Committee would be considered an asset but is not required. Overall qualifications of all proposed facilitators will be taken into consideration in the evaluation of proposals.

Submissions and Deadline: Interested consultant(s) should submit a maximum 6-page proposal no later than May 22, 2024. CVs are not included in the page limits. Proposals must include:

1. **Understanding of the Requirements:** An overview indicating understanding of the requirements.
2. **Technical Approach:** An overview of the technical approach for planning and carrying out the five required sessions and producing deliverables, which should include at a minimum:
 - a. Proposals must demonstrate that the [2023 Accreditation Institute PowerPoint](#)

[slides](#) were reviewed and should provide a brief summary of potential modification if the 2023 slides are to be used by the consultant(s) for the 2024 [Accreditation Institute](#).

- Proposals must demonstrate that the contractor reviewed the 2023 *Accreditation Institute Facilitator's Guide* with specific attention to sections labeled "*Facilitator Tips for Success*." NASPAA is expecting proposals to incorporate the *Facilitator Tips for Success* in a manner that goes beyond quoting the *Tips* by identifying specific strategies to be used by the offeror.
 - Proposals should not merely reproduce these requirements as written but rather provide elaboration and detail to demonstrate how the contractor will approach planning and conduct of the 2024 Accreditation Institute and related requirements.
 - Proposals should address how the 2024 *Accreditation Institute Facilitator's Guide* will be developed to provide formative feedback for future Accreditation Institutes.
- b. **Budget:** The proposed budget must be consistent with the proposed technical approach for planning, training material collection and creation; planning collaboration with NASPAA staff; and observations and feedback in a 2024 *Accreditation Institute Facilitators Guide*. Budget proposals should be formatted consistent with the activities proposed in the technical approach and include supporting narrative to allow assessment of the level of effort required for AI preparation, conduct, and feedback. Facilitators are expected to register for the NASPAA conference and pay for registration, travel, and lodging. Proposed budgets should take this into account. Proposals with budgets exceeding \$12,000 will not be considered.
- c. **Timeline:** Planning timeline with milestones that provide detail beyond the milestones included in Appendix 1 are preferred.
- d. **Facilitator Qualifications:** A brief description of the qualifications of all facilitators included in the proposal consistent with the Facilitator Experience section above.
- e. **Resume/CV:** A resume or C.V. for each facilitator(s) (not included in the page count).

Proposals should be in Microsoft Word or Adobe PDF and sent to copra@naspaa.org no later than May 22, 2024. Review of proposals will take place until a consultant(s) is chosen or NASPAA elects not to contract with any consultant(s).

Appendix 1
Additional Considerations and Timeline

Additional Areas of Consideration: Preference will be given to:

Comprehensive Proposals: Consultants are expected to include proposals to review, modify, and develop five sessions to meet the objectives described above, including consultation with NASPAA staff and plans for facilitation of each session by the contractor. Partial proposals will not be accepted. Involvement of multiple qualified facilitators is encouraged to ensure diversity of background, experience, and representation of stakeholder groups. Proposals should identify a Lead Facilitator who will directly work with NASPAA staff. Facilitators will be expected to present a seamless approach to minimize transitions and enhance use of technology as an adult-education resource.

Proposals including in-person delivery plans: Proposals must specifically address that the 2024 Accreditation Institute will be conducted in-person. Proposals must include specific plans for engaging participants, so a portion of the day is spent in experiential learning.

Timeline of work: The consultant(s) will develop an overall approach that incorporates a detailed plan, address milestones identified in Table 1 below, and reach other agreed-upon milestones for the October 2024 Accreditation Institute. Milestones included in Table 1 are minimum requirements. Proposals should include additional milestones for planning and conduct of five high-quality Accreditation Institute sessions. The contractor is also responsible for evaluating the Accreditation Institute using survey data of Accreditation Institute participants collected by NASPAA staff, NASPAA staff observations, and consultant(s)' observations to provide recommendations for the improvement of future Accreditation Institutes via a *2024 Accreditation Institute Facilitator's Guide*.

Table 1
Minimum Expected Deliverables and Timeline

Deliverable	Due Date
Detailed plan for development, conduct, and evaluation of the AI.	July 1, 2024
Detailed "run of show" based on a modified version of the 2023 Accreditation Institute Facilitator's Guide . Proposals may include suggestions for NASPAA staff support needed to enhance the planning and conduct of the AI. NOTE: NASPAA staff will not present content during the AI but will be present to provide logistical support.	August 1, 2024
Draft PowerPoint Slides, videos, or other materials	September 15, 2024
Final PowerPoint Slides, videos, or other materials	September 30, 2024
Conduct 5 sessions for the in-person AI	October 11, 2024
<i>2024 Accreditation Institute Facilitators Guide</i> with analysis of post-AI survey data, consultant(s) observations, and recommendations for improving future AIs.	November 30, 2024

Description of Deliverables:

- A detailed plan for the 2024 Accreditation Institute, including specific plans for each of the five sessions (due by July 1, 2024).
- A detailed “run of show” for each session (due August 1, 2024). The technical approach should demonstrate the value of each session as part of the [Accreditation Institute](#) and the potential capacity of recorded sessions (if available and materials to supplement NASPAA’s ongoing training needs for accredited programs and site visitors).
- PowerPoint Slides, videos, or other materials to be used in the Accreditation Institute (draft due by September 15, 2024; final by September 30, 2024).
- A *Post-Accreditation Institute Facilitators Guide* briefing paper to include analysis of feedback from an Accreditation staff-conducted post-AI survey of participants, consultant(s) observations, and recommendations for improvement of future AIs. Consultant(s) will be provided with summary and raw data from the survey and will have the opportunity to provide input on survey content. The briefing paper should also include specific recommendations for addressing concerns identified by participants, NASPAA staff, and the contractor.

Compensation: Compensation will be based on the duration of the contract and detailed proposed budgets. Proposals with budgets exceeding \$12,000 will not be reviewed or considered. Payments will be delivered when all agreed-upon milestones are met. The reasonableness of the proposed budget relative to the proposed technical approach to meet NASPAA’s requirements will be considered in awarding this contract.

Materials and Products: All materials and products will be the property of NASPAA for use as approved by COPRA, including PowerPoints, videos, web-based resources, and recordings of the sessions (if available).